

# Downtown Community Safety Partnership

The Downtown Community Safety Partnership is looking for a motivated and community-focused individual to join our team.

The **CONNECT Member** will be an integral role for the Downtown Community Safety Partnership, fostering a sense of safety by being present in downtown Winnipeg. They will be a welcoming, approachable and trusted presence to those living, visiting, working and learning downtown with a goal of developing relationships and improving communication. The CONNECT Member will engage and connect with individuals who require support and provide referrals as needed and will recognize matters that require a response from crisis intervention resources, police, fire or paramedics.

As part of a unified support team, the CONNECT Member will deliver service with a goal of improving health, safety and well-being of the downtown Winnipeg community. This position will work inclusively within a startup team environment and will have an opportunity for career advancement.

The successful candidate will act in accordance with the Core Guiding and Service Principles of the Downtown Community Safety Partnership and will be a passionate and driven individual, valuing diversity.

## **RESPONSIBILITIES:**

- Initiate engagement and build relationships with the downtown community
- Follow established routes to be a highly recognizable presence on foot/bicycle
- Provide directions and general assistance while facilitating positive interactions
- Connect individuals to ensure they are aware of social services available in downtown Winnipeg and the surrounding area while understanding their needs
- Identify whether emergency support is required and be present to manage concerns of public/bystanders when first responders arrive on scene
- Identify needs of individuals who are vulnerable or at risk of crisis that may require; emergency support and/or referral to Mobile Assist Connect Team (MACT24/7) or Community Outreach Advocacy Resource (COAR) based on the circumstances
- Compile and maintain records and statistical data in a timely manner, for the purpose of producing reports
- Provide referrals to the BIZ if there are graffiti or cleanliness concerns
- Conduct courtesy walks during times when the BIZ Ambassadors are unavailable
- Incorporate a supportive and positive teamwork mindset in execution of work
- Represent the Core Service Principles of DCSP in the community
- Other duties as assigned

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## QUALIFICATIONS:

- Related or prior work, life and/or volunteer experience
- Post-secondary education is considered an asset, however relevant training/experience will also be considered
- Excellent interpersonal, teambuilding, problem solving, and communication skills
- Ability to form professional relationships with various stakeholders, partners and community agencies
- Ability to build and maintain professional relationships with individuals of vulnerable and diverse populations
- Demonstrated understanding of the unique issues and barriers affecting vulnerable and diverse populations in downtown
- Physical ability to be on foot and carry out the duties of the position which includes standing for long periods of time and walking several kilometers daily in all weather conditions
- Valid First Aid and CPR certification is considered an asset
- This role is subject to a Criminal Record Check, including Vulnerable Sector Search, and a Child Abuse Registry Check, to be produced prior to commencing employment
- Available to work days, evenings, and weekends

To apply for this position, please email your resume and cover letter to [dcsphr@dcsp.ca](mailto:dcsphr@dcsp.ca) by **Monday, September 7, 2020**.

Please include **CONNECT Member** in the subject line.

**We thank all that apply, however, only candidates selected for an interview will be contacted.  
No phone calls please.**

*The Downtown Community Safety Partnership is committed to Employment Equity.  
Applicants should identify if they require accommodation during the competition process on a  
confidential basis.*