



- Maintain lists of participants for 21 days to ensure appropriate public health follow-up can take place if a participant is exposed to COVID-19 during these activities.
- Set-up space (e.g. chairs, tables) to allow for physical distancing.
- Limit the amount of time of interactions and group activities.
- Practice hand hygiene between interactions with individuals, and ensure hand hygiene stations are available for participants.
- Activities related to access to information and education opportunities can resume as long as they follow the group size limitation, physical distancing requirements, hand hygiene, and cleaning/disinfection protocols.
- Space out activities/classes to allow the cleaning/disinfection of commonly-touched areas.
- Health clinics for seniors run by health care providers can resume if they follow guidelines for [primary care](#).
- Fitness programs and social activities run by these groups should prioritize outdoor settings over indoor settings where possible. Activities that do not involve shared material/equipment should be prioritized. If shared equipment is required, consider only using those that can be thoroughly cleaned between use. Playing cards is not a recommended activity due to common handling by multiple participants during games and the inability to thoroughly clean cards between use.
- If meals are served with any of these activities, individually wrapped meals should be provided rather than family-style servings. Congregate meals continue to be discouraged as part of Phase Two. Beverages can be served by a single staff or volunteer to avoid multiple people touching the same items. Refills of beverages should not be offered at this time.
- Enhanced disinfection/cleaning measures must be in place at the site where services are being provided. If washrooms are available for use, increased frequency of cleaning should occur.

### **PERSONAL SERVICES BUSINESSES - Effective June 1**

***Change: Reopening of manicurists and pedicurists, tattoo parlours, estheticians, cosmetologists, electrologists and tanning parlours.***

Occupancy limits of 50 per cent of normal business levels or one person per 10 square metres will be in place. Manicurists and pedicurists, tattoo parlours, estheticians, cosmetologists, electrologists and tanning parlours may reopen if they implement measures to ensure that members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges.

The following guidelines should be followed by patrons, volunteers and staff:

- Staff shall undertake [self-screening](#) before they attend work and are to stay home when ill with COVID-19 symptoms.
- Inform clients that they are not allowed service if they are experiencing any COVID-like symptoms.



- Screen all clients upon entry, and confirm that they are not experiencing any symptoms. People identified as symptomatic should be instructed to call Health Links - Info Santé.
- Appointment times should be staggered to allow physical distancing, and clients should attend alone, without friends or family.
- Provide pre-booked appointments only. Drop-ins are not permitted.
- Keep client records and contact information 21 days or as per business policies/protocols, whichever is longer, to enable public health contact tracing, if needed.
- Clients must perform hand hygiene by hand-washing with soap and water or the use of alcohol-based hand sanitizer when entering or leaving the facility. Equip the entry of facility with hand sanitizer station or hand-wash station.
- Both service providers and customers may wear non-medical masks, particularly when close touch or contact is involved.
- Service providers may wear protective gloves and aprons when providing service, particularly when close touch or contact is involved.
- Staff should perform hand hygiene before and after each client, and when they are putting on and removing personal protective equipment (mask, gloves).
- Staff must perform hand hygiene by hand-washing with soap and water or the use of alcohol-based hand sanitizer after cleaning and sanitizing their work space, equipment, instruments, other work related materials, after going to the washroom, prior to preparing food or eating and when they are leaving work.
- Maintain a minimum two-metre separation between individuals within the establishment, except for brief exchanges and while performing the service.
- For personal services to the face where the client is unable to wear a non-medical mask, employees should wear a medical mask (surgical/procedural mask).
  - In addition, consider other options to have the client remove their face covering for brief periods during the service and positioning the employee so they can avoid being directly face-to-face across from the client (e.g. position to side of client).
- Educate staff on physical distancing.
- Businesses must maintain a single point of entry.
- Businesses must post external signs indicating COVID-19 physical distancing protocols, along with floor markings where services are offered or lines form.
- Entry into the business, including lines and waiting areas, are regulated to prevent congestion.
- Floor markers may be installed to maintain the two metre separation.
- Equipment, instruments and material that cannot be disinfected between clients cannot be reused.
- All surfaces must be cleaned and sanitized between clients.



- All common touch surfaces must be cleaned and sanitized with Health Canada approved disinfectant that kills viruses, including coronaviruses.
- Washrooms must have frequent cleaning and sanitization and a regime for business sanitization is in place.
- Magazine racks and toys should be removed and play areas in waiting rooms should be closed.
- Onsite snack bars, coffee bars and other confectionery style counters should be closed.
- Cashless or no-contact payment should be used to the greatest extent possible.

### **RESTAURANTS - Effective June 1**

*Change: Indoor capacity allowed at 50 per cent of site capacity.*

Occupancy limits of 50 per cent of normal business levels remain, as long as tables and seating are arranged so that there is at least a two-metre separation between persons sitting at different tables.

Restaurants may reopen patios and indoor spaces at 50 per cent capacity, as long as tables and seating are arranged so that there is at least a two-metre separation between persons sitting at different tables.

Restaurants must implement measures to ensure that members of the public when not seated are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges.

### **BARS, BEVERAGE ROOMS, BREW PUBS, MICRO-BREWERS AND DISTILLERIES - Effective June 1**

*Change: Patios and indoor spaces are allowed to operate at 50 per cent of site capacity.*

Bars, beverage rooms, micro-brewers and similar businesses may operate patio service at 50 per cent of seating capacity and may reopen indoor spaces at 50 per cent capacity, as long as tables and seating are arranged so that there is at least a two-metre separation between persons sitting at different tables.

These businesses must implement measures to ensure that members of the public are seated at a table, and are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges. Standing service is not allowed.

Dance floors and other common activity areas, such as pool tables, dartboards and video lottery terminals are to remain closed.