



THERAPEUTIC OR HEALTH CARE BUSINESSES

Effective May 4, and at the further direction of their respective regulatory bodies, regulated health professionals, such as dentists, dental hygienists, chiropractors, physiotherapists, optometrists and podiatrists will no longer be limited to providing urgent and emergent care. In addition, individuals who provide therapeutic massage and acupuncture services may resume providing those services.

Clients must maintain a distance of at least two metres, except when receiving service or for brief exchanges. All businesses will be required to limit occupancy to 50 per cent of normal business levels or one person per 10 square metres, whichever is lower. These requirements will be enforceable under public health orders.

Guidelines:

- Staff, patients or people attending with patients must use the self-screening tool before booking an appointment. <https://sharedhealthmb.ca/covid19/screening-tool/>
- Employees must stay home when ill with COVID-19 symptoms.
- Staff are given information about physical distancing.
- Entry into the business, including lines, are regulated to prevent congestion.
- Businesses must post external signs indicating COVID-19 physical distancing protocols, along with floor markings where service is provided or lines form.
- Businesses must maintain a single point of entry.
- Patients and people who may attend with patients are screened by telephone before an appointment is booked and are not given an appointment if they have COVID-19 symptoms.
- People identified as symptomatic should be instructed to call Health Links – Info Santé.
- Waiting room management strategies must be in place. Strategies should include waiting in car if possible, and physical distancing for those in waiting room. No more than 10 people may gather in common areas.
- Hand sanitizer is available at the entrance/exit for patient and staff use.
- Patients and people attending with patients must sanitize hands upon entry to facility.
- Work/service areas are sanitized after each patient.
- Washrooms have frequent sanitization and a regime for business sanitization is in place.
- Magazine racks and toys are removed and play areas in waiting rooms are closed.
- Patients may wear masks when receiving services, where possible.
- Cashless or no-contact payment should be used to the greatest extent possible.